

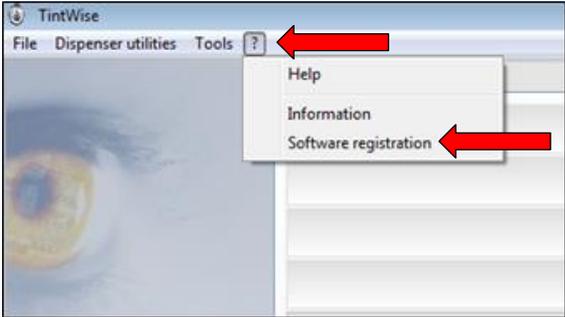
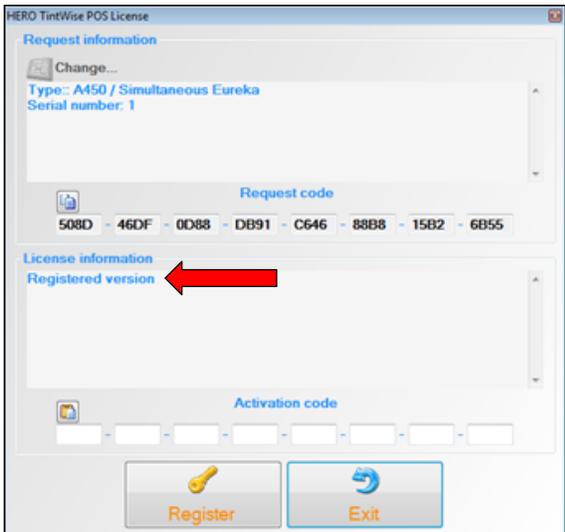
Purpose

Guides the reader through the process of acquiring a request code for registration of the HERO TintWise Software.

Scope

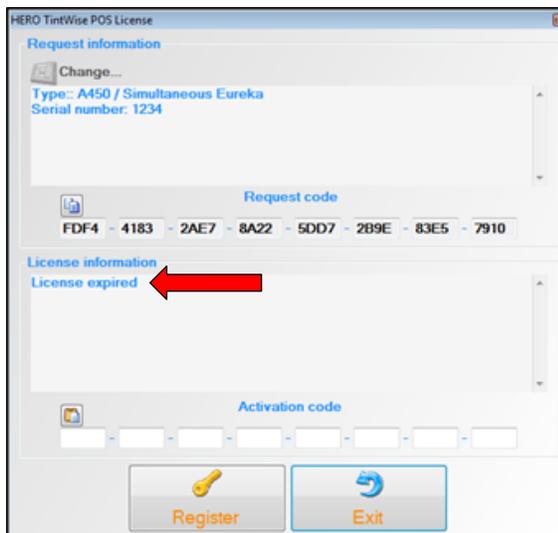
TintWise

1 Removal

| Step | Instruction |
|------|--|
| 1.1 | <p>On the upper left of the main TintWise_POS screen click on the “?” and then on “Software registration” as shown below which will then show the “HERO TintWise_POS License” screen in one of three variations.</p>  |
| 1.2 | <p>Below image displays a registered version of TintWise_POS which shows the “License information” as registered. No further attention is required.</p>  |

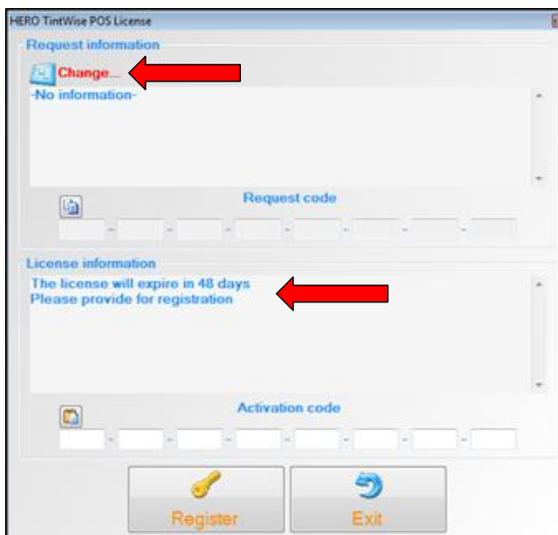
1.3

Below image displays the window of an unregistered version of TintWise with the “Request code” displayed and “License information” as expired. Provide HERO your request code.



1.4

Below image shows that the license will expire in “X” days with no request code shown. Click on “Change” on the upper left as this will display the “Dispenser Information” window shown on the next page.



The “Dispenser Information” page has three drop menus that must be set according to your dispenser model and serial numbers which can be found on your dispenser information label.

- ➡ License Usage - Choose “Dispenser”
- ➡ Dispenser Family - Found on your dispenser information label.
- ➡ Dispenser Model - Found on your dispenser information label.
- ➡ Finally, you will need to enter your Serial Number which is also found on your dispenser information label.

1.5

Note:

When setting up TintWise_POS for a dispenser that is off site you should choose “Dispenser Family” of “Eureka” and “Dispenser model” of “A450 / Simultaneous Eureka” with a Serial Number of “1234”. Finally click “Save”, you should now see a request code that you can provide to HERO for registration by emailing pos-licensing@hero.ca or phoning 1-800-494-4376 and choosing option #1.